


- MEMORANDUM -

DATE: June 30, 2022

TO: All Alameda County Behavioral Health (ACBH) Staff (i.e. County & Contract) 

FROM: Karen Capece, Quality Management (QM) Program Director

SUBJECT: **CalAIM Web-Based Training Video Requirements**

This memorandum announces ACBH adoption of California Advancing and Innovating Medi-Cal (CalAIM) Web-based Training videos, developed by California Mental Health Services Authority (CalMHSA). Further outlined below are the specific training requirements depending on your job responsibilities, and training completion deadlines.

The training requirements outlined in this memo are the outcome of various considerations, which include State reporting requirements, available Statewide resources, and the value of staff receiving the same information and direct messaging from the Department of Health Care Services (DHCS). I want to further acknowledge broad external and internal system representation (I.e. Behavioral Health Collaborative, ACBH Clinical Operations: Adult & Older Adult System of Care, Child & Young Adult System of Care, Substance Use Disorder, and ACBH Quality Management) in this decision-making process.

Background

CalAIM is a California initiative led by the Department of Health Care Services (DHCS) that aims to provide broad delivery system, program, and payment reform across the Medi-Cal system. The goal of the initiative is to transform the Medi-Cal delivery system, moving it towards a population health approach that prioritizes prevention and whole person care. The vision is to “meet people where they are in life, address social drivers of health and break down the walls of health care.”

Since December 2021, DHCS has published a number of Behavioral Health Information Notices, outlining specific changes to Medi-Cal requirements based on the CalAIM initiative. The following is an overview of the policy changes as well as the expected Go-Live dates for each.

Policy	Go-Live Date
Criteria for Specialty Mental Health Services	January 2022
Drug Medi-Cal Organized Delivery System 2022-2026	January 2022
Drug Medi-Cal ASAM Level of Care Determination	January 2022
Updated Annual Review Protocol and Reasons for Recoupment FY 2021-2022	January 2022
Documentation Redesign for Substance Use Disorder & Specialty Mental Health Services	July 2022
Co-Occurring Treatment	July 2022
No Wrong Door	July 2022
Updated Annual Review Protocol and Reasons for Recoupment FY 2022-2023	October 2022
Standardized Screening & Transition Tools	January 2023
Behavioral Health CPT Coding Transition	July 2023
County Behavioral Health Plans Transition to Fee-for-Service and Intergovernmental Transfers	July 2023
Administrative Behavioral Health Integration	January 2027

California Mental Health Services Authority (CalMHSA) is a Joint Powers of Authority that provides administrative and fiscal services in support of Behavioral Health Departments. CalMHSA, on behalf of the counties, has assumed scopes of work to support the statewide implementation of CalAIM behavioral health initiatives. CalMHSA’s scope of work includes development of required Policies and Procedures, Communication Plans and Materials, Documentation Guides, and Web-



based Training Videos. Alameda County has adopted and intends to continue utilizing the resources developed by CalMHSA to support the roll out of the CalAIM initiative.

DHCS has developed the CalAIM Behavioral Health Quality Improvement Program (BHQP), which specifies county milestone deliverables and reporting deadlines to support CalAIM behavioral health initiative implementation. The first reporting deadline is September 30, 2022 and includes the expectation that the County deliver a clear training plan and evidence of implementation, with the minimum below required elements:

- Identify all the staff required to receive the training.
- Ensure all identified staff attend the training sessions, including subcontracted providers.
- Include anticipated staff training completion dates.
- Include training plan outline, including learning objectives, setting and before-after training evaluation materials.

Please note, CalMHSA training resources have accounted for the DHCS minimum training requirements.

Training Completion Requirements (X indicates a required training)

CalMHSA CalAIM Documentation Trainings	Direct Services Staff (SMHS; DMC-ODS)	Leadership Staff with Oversight/Supervision of SMHS and/or DMC-ODS Services, Inclusive of Clinical Chart Review	Quality Management (QM) Staff with Chart Audit Responsibility	ACCESS/Call Center/Front-Door Entry Providers	Staff with Administrative Functions Only
1. CalAIM Overview	X	X	X	X	X
2. Access to Services	X	X	X	X	
3. Assessment	X	X	X		
4. Diagnosis & Problem List	X	X	X		
5. Progress Notes	X	X	X		
6. Care Coordination	X	X	X	X	
7. Screening & Transition Tools – <i>coming soon</i>	X	X	X	X	
8. Discharge Planning – <i>coming soon</i>	X	X	X		

Training Completion Deadlines

Training completion deadlines are the last date of the go-live month of each CalAIM Behavioral Health Initiative or 30 calendar days from the availability of CalMHSA Training Videos, whichever is the latter date. The training completion date



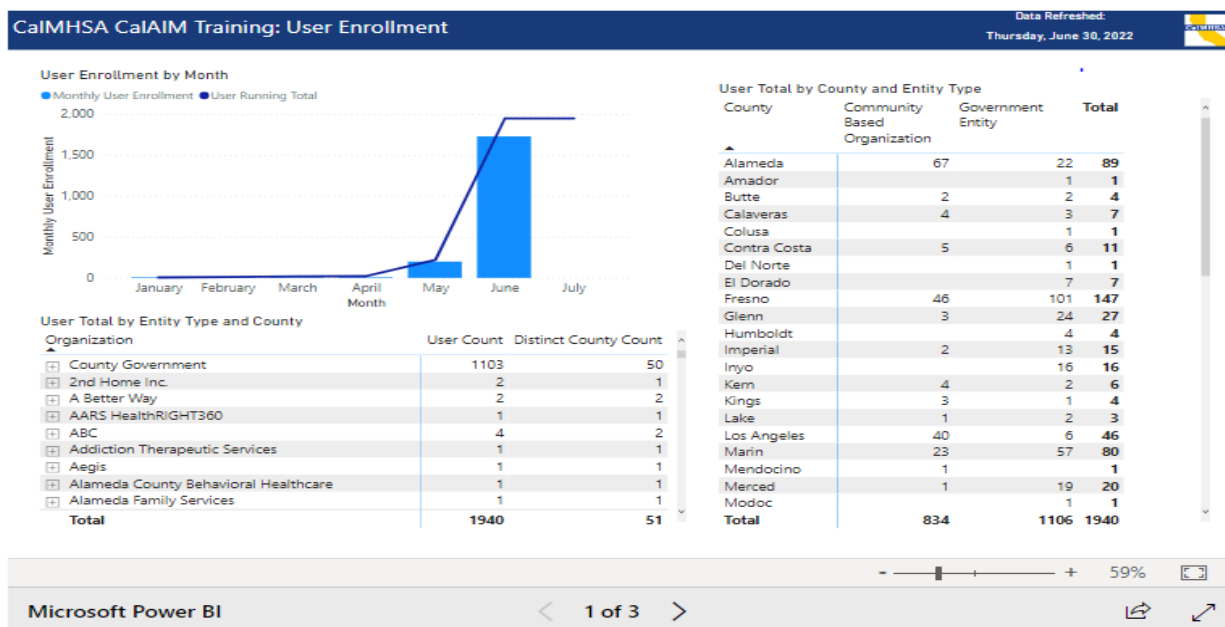
for the Documentation training videos (1-6 on the list) is **July 31, 2022**. Extensions may be considered on a case-by-case basis (e.g. school-based programs, staff on leave-of-absences).

Action Required:

Please communicate these training requirements with your staff. Each county and contract organization/program clinic manager is to identify required trainings for staff, and implement training completion tracking protocol utilizing [CalMHSA CalAIM Training Dashboard](#). This dashboard filters by county, organization, and shows staff training completion details. Please utilize the Dashboard Navigation instructions noted on the link provided.

In accordance with the above specified training completion deadlines, clinic managers are to follow up with specific staff as needed to ensure required trainings are completed. Training tracking and completion plans may be developed with System of Care leadership.

Screenshot of CalMHSA Training Dashboard:



CalMHSA Training Video access first requires creation of a user account through [CalMHSA Learning Management System \(LMS\)](#).

Additionally, we understand that an organization/agency maintains the discretion to provide additional and more targeted trainings relevant to your operational needs. The above indicates the minimum ACBH training requirements.

We appreciate your partnership in realizing the significant CalAIM paradigm shift, which prioritizes beneficiary access to care and the beneficiary experience. ACBH Quality Assurance (QA) and Clinical System of Care Leadership will continue to provide support and guidance.

For questions, please contact QATA@acgov.org.

